

Garage Streamline — Terms of Service

Last updated: September 2026

These Terms of Service (“Terms”) apply to services provided by Garage Streamline (“Garage Streamline”, “we”, “us” or “our”) to customers (“Customer”, “you” or “your”).

By requesting or proceeding with services from Garage Streamline, you agree to the Terms that apply to the service being provided.

These Terms should be read alongside any quotation, estimate, booking confirmation, invoice, applicable service-specific information and, where relevant, the **Garage Streamline Rolling Road Dyno Information / Disclaimer**.

1. Workshop Services

Garage Streamline provides automotive services including servicing, repairs, diagnostics, fabrication, engine builds, restoration, wiring and electrical work, performance modifications, ECU tuning/remapping and rolling-road dyno testing.

The scope of any workshop work will depend on the Customer’s requirements and the condition of the Vehicle.

An initial enquiry, quotation or estimate does not itself guarantee that Garage Streamline will undertake the work or that the stated price will remain unchanged where additional faults, parts, labour or requirements are subsequently identified.

Where work is agreed, the applicable scope and estimated costs will be communicated to the Customer before the work is undertaken.

2. Quotations and Estimates

Where appropriate, Garage Streamline will provide an estimate or quotation based on the information available at the time.

A quotation or estimate may need to be revised where:

- additional faults or requirements are discovered;
- the Vehicle is found to be in a different condition from that described;
- additional parts or materials are required;
- previously unknown damage or modifications are identified;
- the Customer requests additional work; or
- circumstances outside Garage Streamline’s reasonable control affect the work.

Where reasonably practicable, Garage Streamline will discuss significant additional work or costs with the Customer before proceeding.

For longer engine builds, restorations or other projects where the scope may develop during the work, the Customer acknowledges that the final cost may differ from the initial estimate.

3. Workshop Deposits and Payment

For standard workshop work, Garage Streamline normally requires a **40% deposit of the estimated labour cost** before the booking date is confirmed and work begins.

All parts must be paid for in full before they are ordered.

The deposit relates to estimated labour and does not constitute payment for parts unless specifically agreed otherwise.

For longer-running engine builds, restorations or projects where the scope develops substantially, Garage Streamline may invoice the Customer periodically for labour already carried out, parts and other amounts due.

Where an invoice or required payment remains outstanding, Garage Streamline may pause work until payment is received.

4. Labour Rates

Unless otherwise agreed in writing, Garage Streamline's standard workshop labour rate is:

£125 per hour.

Additional labour, diagnostics, repairs, fabrication or other work requested or reasonably required during a project may be charged at the applicable labour rate.

5. Parts

Garage Streamline may supply new, used, second-hand, refurbished or reconditioned parts where appropriate.

Used, second-hand, refurbished or reconditioned parts are supplied subject to their availability and condition. Garage Streamline does not provide a separate Garage warranty for such parts unless expressly agreed.

Where a supplier provides a warranty, any applicable supplier warranty will be subject to the supplier's own terms.

Customer-supplied parts

Garage Streamline may, at its discretion, agree to fit parts supplied by the Customer.

The Customer remains responsible for ensuring that Customer-supplied parts are suitable, genuine and of appropriate quality for the intended application.

Garage Streamline does not provide a warranty for the quality, suitability, authenticity or performance of Customer-supplied parts.

Garage Streamline may decline to fit a Customer-supplied part where we reasonably consider it unsuitable, unsafe, defective or incompatible with the Vehicle or proposed work.

6. Vehicle Condition and Existing Faults

The Customer is responsible for providing accurate information about the Vehicle and any known faults, modifications, previous repairs or relevant history.

Vehicles may have existing wear, damage, modifications or mechanical or electrical faults that are not immediately apparent.

Garage Streamline will take reasonable care when carrying out agreed work, but the discovery or development of an existing fault does not necessarily mean that the fault was caused by Garage Streamline.

Where a fault or additional requirement is identified, Garage Streamline may recommend additional diagnostic, repair or remedial work.

7. Engine Builds and Major Projects

Major engine builds, restorations and other substantial projects may involve changing requirements as the Vehicle is dismantled, inspected and rebuilt.

Additional faults, worn components, damage or necessary work may only become apparent once work has commenced.

Where this occurs, Garage Streamline will communicate significant changes in scope and cost where reasonably practicable.

Engine rebuild workmanship warranty

Garage Streamline provides a **three-month workmanship warranty on full engine rebuilds**, subject to the terms of the applicable work and excluding issues caused by unrelated components, misuse, modification, overheating, lack of maintenance, incorrect operation, customer-supplied parts or other circumstances outside the workmanship itself.

This warranty does not constitute a warranty that every component of a Vehicle or engine will remain fault-free.

8. Vehicle Collection and Storage

The Customer will be notified when a Vehicle is ready for collection.

The Customer should collect the Vehicle within **24 hours of being notified that it is ready**.

After this period, storage charges may apply at:

- **£25 per day for the Vehicle**
- **£10 per day for Customer-owned parts**

These charges may continue until the Vehicle or relevant parts are collected, subject to applicable law.

Where a Vehicle or Customer-owned parts remain uncollected for an extended period, Garage Streamline may take appropriate lawful steps, including treating uncollected property as abandoned where legally permitted and after appropriate notice.

9. Non-Payment and Retention of Vehicles

Where amounts properly due remain unpaid, Garage Streamline may exercise any lawful rights available to it, including any applicable right of retention or lien over a Vehicle or Customer property in its possession.

Any such action will be subject to applicable law.

10. Personal Belongings

Customers should remove valuables and personal belongings from their Vehicle before leaving it with Garage Streamline.

Garage Streamline is not responsible for loss or damage to personal belongings left in a Vehicle except where such liability cannot lawfully be excluded, including where caused by Garage Streamline's negligence.

11. Rolling Road and Dyno Testing

Garage Streamline provides rolling-road dyno testing using a four-wheel-drive capable **Mustang dynamometer**, installed into the workshop floor.

Dyno testing is a demanding mechanical process and can place substantial load on a Vehicle's engine, drivetrain, cooling system, transmission and other components.

The Customer must read and accept the separate **Garage Streamline Rolling Road Dyno Information / Disclaimer** before proceeding with a dyno booking.

12. Dyno Prices and Payment

Current dyno services include:

- **3 power runs with printed graph — £155**
- **ECU mapping — £460 for the first 3 hours, then £125 per hour**
- **Dyno diagnosis / setup / health-check — £125 per hour**

Dyno and rolling-road sessions are paid **in full at the time of booking** through the Garage Streamline booking system.

There is no separate dyno deposit.

13. ECU Mapping

ECU mapping is charged at **£460 for the first three hours**, followed by **£125 per hour**.

Mapping time may be affected by the condition, specification, modifications and behaviour of the Vehicle.

If additional diagnostic or repair work is required, this may be charged separately at the applicable labour rate.

Where mapping has to be stopped because of a Vehicle-related fault, condition, preparation issue or safety concern, the provisions relating to stopped or ended dyno sessions in these Terms and the Dyno Disclaimer will apply.

14. Power Runs

A standard power-run booking includes three power runs and a printed graph.

The Vehicle must arrive suitably prepared and in a condition that is reasonably suitable for dyno testing.

If the Vehicle is not adequately prepared, has a significant fluid leak, has an obvious mechanical issue or is otherwise unsuitable or unsafe for testing, Garage Streamline may decline to proceed or stop the session.

Where reasonably possible and where time and workshop availability permit, Garage Streamline may offer to diagnose or repair the issue. Any additional work will be charged separately at the applicable labour rate.

Garage Streamline cannot guarantee that there will be sufficient time or workshop capacity to repair a Vehicle on the day of its dyno booking.

15. Dyno Vehicle Health Check and Initial Inspection

All Vehicles are subject to a pre-health check and initial inspection before or at the start of dyno testing.

This inspection is intended to identify obvious issues that may make testing unsuitable or unsafe.

It is not a full mechanical inspection and does not guarantee that a Vehicle is free from faults or that a component will not fail during testing.

The Customer remains responsible for presenting a Vehicle that is suitably maintained, prepared and appropriate for the intended dyno session.

16. Mechanical Failure and Stopping a Dyno Session

Dyno testing places additional load on a Vehicle compared with normal road use.

A Vehicle or component may fail during testing even where no obvious fault was identified beforehand.

If Garage Streamline identifies a fault, unsafe condition, significant fluid leak, inadequate preparation or other issue, the dyno session may be stopped.

Garage Streamline may also stop or abort a session where the technician reasonably considers that continuing testing could create an unacceptable risk of engine, drivetrain or other component failure.

The Customer may then, where applicable:

1. repair the Vehicle independently and arrange a new session;
2. ask Garage Streamline to carry out diagnostic or repair work, subject to workshop availability and additional charges; or
3. end the booking.

The treatment of the booking payment in these circumstances is set out below and in the separate Dyno Disclaimer.

17. Dyno Cancellation and Rescheduling

Cancellation or rescheduling before the session

Power-run and ECU mapping sessions may normally be cancelled or rescheduled by giving at least **48 hours' notice before the scheduled service**.

Group dyno sessions may require at least **one week's notice**, as stated at the time of booking.

Where a cancellation or rescheduling request is made outside the applicable notice period, Garage Streamline may retain **50% of the booking payment**.

Any rearrangement remains subject to availability.

Once the Vehicle has arrived and the session has commenced

The cancellation/rescheduling notice period above applies to the **booking phase**.

Once the Vehicle has arrived for its booked dyno session and the session has commenced, the booking payment is **non-refundable where the session is stopped or ended because of the Vehicle's condition, preparation, fault, fluid leak, or because the technician reasonably considers that continuing testing could risk engine, drivetrain or other component failure**, subject to applicable statutory rights.

This is separate from the pre-session cancellation/rescheduling provisions above.

18. Fluid Leaks and Workshop Clean-Up

A Vehicle with a significant fluid leak may not be suitable for dyno testing.

Where a leak occurs or is discovered during a session, Garage Streamline may stop testing to protect the Vehicle, dyno equipment, workshop and personnel.

The Customer may be charged for reasonable clean-up or remedial work arising from a Vehicle leak where applicable.

19. Farm Access Road

Garage Streamline is located at a working farm.

Access to the workshop is via a private dirt/pothole road which may be unsuitable for vehicles with very low ground clearance.

Customers must drive slowly and carefully on the farm access road, at no more than **10 mph**, and must take reasonable care around animals, pedestrians and farm machinery.

Unnecessary revving or other disruptive driving is not permitted.

Customers are responsible for ensuring that their Vehicle is capable of safely accessing the premises.

20. Performance Modifications and Vehicle Use

Performance modifications, ECU tuning and other modifications may alter the characteristics and operation of a Vehicle.

The Customer is responsible for ensuring that any modifications carried out to their Vehicle comply with applicable laws, regulations, insurance requirements and road-use requirements.

Garage Streamline does not guarantee that a modified Vehicle will remain road legal, insurance compliant, emissions compliant or suitable for any particular intended use.

21. Website Bookings and Enquiries

Submitting an enquiry through the Garage Streamline website does not itself create a booking or contract for workshop work.

For workshop work, applicable Terms, quotations or estimates will be provided before the booking is confirmed.

Dyno bookings made through the website are subject to these Terms and the **Garage Streamline Rolling Road Dyno Information / Disclaimer**.

The Customer will be given the opportunity to read the applicable terms before completing the booking.

22. Previous Garage Streamline Work

Where Garage Streamline is asked to diagnose, repair, modify or tune a Vehicle that has previously been worked on by Garage Streamline or another person, the condition and history of the Vehicle may affect the work required.

Previous work does not automatically mean that subsequent faults are connected to that work.

Garage Streamline may require additional inspection or diagnostic work before determining the appropriate course of action.

23. Liability

Garage Streamline will carry out agreed services with reasonable care and skill.

Nothing in these Terms excludes or limits liability where such exclusion or limitation would be unlawful.

Nothing in these Terms affects the Customer's statutory rights.

Subject to applicable law, Garage Streamline is not responsible for failures, damage or losses arising from:

- pre-existing faults or defects;
- normal wear and tear;
- Customer-supplied parts;
- used, second-hand, refurbished or reconditioned components;
- modifications or repairs carried out by others;
- misuse, abuse or unsuitable operation;
- failure to maintain the Vehicle;
- racing, competition or other use outside normal road use;
- defects or failures that could not reasonably have been identified before the work or testing; or
- mechanical or component failure occurring during demanding dyno testing.

Nothing in this section is intended to remove liability that cannot legally be excluded.

24. Acceptance of Terms

By proceeding with a Garage Streamline service, the Customer confirms that they have had an opportunity to read and understand the applicable terms and information.

For dyno bookings, acceptance of the applicable Terms and the **Rolling Road Dyno Information / Disclaimer** forms part of the booking process.

25. Contact

Garage Streamline

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